

Appendix: Professional Knowledge Summary

	experience (years) *	skill level **	first used
<b>Work Environment (main highlights)</b>			
Microsoft® Office 2007	12	advanced	1995
Microsoft® Visual Basic® 6.5 (+VBA)	4	advanced	2003
Adobe® Photoshop® CS3	12	advanced	1995
Adobe® Illustrator® CS3	4	advanced	2003
<b>Architectures, Methodologies and Networking Protocols</b>			
ISDN / xDSL / POTS / Frame Relay	7	intermediate	2000
E1 / T1 / DWDM / ATM	7	intermediate	2000
BGP / VPN / OSPF	7	intermediate	2000
TCP/IP / LAN/WAN / WIFI (802.11a/b/g) / Gigabit Ethernet	12	advanced	1995
VoIP: H.323 / SIP	9	advanced	1998
Frame Relay / BroadBand Wireless	<1	basic	2000
<b>Operating Systems</b>			
Microsoft® Windows® 95 / 98 / ME / 2000 / XP / Vista	12	advanced	1995
Microsoft® Windows® NT3.5x, 4.x, V5 (Win2K Server [Pro])	3	intermediate	1996
Microsoft® WFW 3.1x, MS-DOS®	3	advanced	1993
Linux (various flavours)	11	basic	1996
Mac OS® X (BSD)	<1	basic	2001
UNIX®	<1	basic	1995
<b>Developing, Scripting, Query Languages and Reporting</b>			
Visual Basic® / VBA	4	advanced	2003
SQL	5	advanced	2002
HTML, JavaScript	12	advanced	1995
Adobe® ActionScript™	3	intermediate	2004
C/C++	2	basic	1995
Pascal / Delphi	4	intermediate	1992
Assembly	2	basic	1992
Seagate Software® Crystal Reports® V7	2	intermediate	2000
<b>Databasing and Web Servers</b>			
Jet (Microsoft® Office Access™)	4	advanced	2003
Microsoft® SQL Server™	4	intermediate	2003
MySQL®	4	intermediate	2003
Paradox, Btrieve®	3	basic	1999
ODBC	4	intermediate	2003
Microsoft® IIS 3.x/4.x & Microsoft® Windows® 2000 Server Pro	1	basic	2000
NCSA® HTTPd & O'Reilly® Web Servers	<1	basic	1996
<b>Telecommunications Platforms (by brand)</b>			
<u>Traditional telecoms:</u>			
IPGlobalNet® (Softamed® / Artiliium®) pc-based switches (NT)	7	advanced	2000
World Telecom Labs® pc-based telecom switches and SS#7 interconnect controllers (UNIX®)	2	intermediate	2000
<u>Voice over IP gateways and platforms:</u>			
Diallogic®, Nuera®, Vienna®, OKI®, Terayon®, Lucent Technologies®, Ericsson®, Grandstream®	2	basic	1999
Quintum® Tenor (D-series)	6	advanced	2001
IPGear® (Boscom®)	4	advanced	2003
Cisco Systems® (SIPura)	4	advanced	2003
<b>Open Systems Communication Networks</b>			
Routers, Hubs, Bridges, Switches, Gateways and PC hardware knowledge	13	intermediate	1994

\* when estimating years of experience, software / hardware version numbers and names must be disregarded

\*\* skill levels:

basic

Used the technology but not extensively. More experience is required to become productive.

intermediate

Productive with the technology, having used it for more than a year.

advanced

Used the technology for at least two years and familiar with advanced aspects.